

Daniel Haro

Global IT Leader | Director of Infrastructure & Cybersecurity | Manufacturing Technology Executive

Technology Leadership Experience: 25+ Years

Executive IT leader with 25+ years driving **IT strategy, cybersecurity governance, and infrastructure transformation** across global **manufacturing** environments. Proven success aligning technology with business objectives, leading high-performance teams, managing multimillion-dollar programs, and ensuring regulatory compliance (**SOX / ISO**). Known for modernizing legacy ecosystems into scalable, secure, and resilient platforms that improve service delivery, reduce risk, and enable growth.

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WORK EXPERIENCE

Global IT Infrastructure Manager

2010 – Present

Carl Zeiss — Tijuana, Mexico | Global Manufacturing Environment

- Directed global IT infrastructure supporting operations across **50+ countries**, ~30 production sites, and multiple R&D locations.
- Owned enterprise modernization programs (>**\$1M**) including **virtualization**, fiber backbone, monitoring/observability, and hybrid connectivity.
- Led **cybersecurity governance**, risk management, and audit readiness ensuring **SOX** and **ISO** compliance.
- Managed mission-critical environments (on-prem servers, **Active Directory**, **Azure**, identity & access) with high availability requirements.
- Built and led high-performance IT teams across infrastructure operations, security, service delivery, and continuous improvement.
- Partnered with executive stakeholders to define technology roadmaps, prioritize initiatives, and align IT with business strategy.
- Oversaw vendor management, contract negotiations, lifecycle planning, and service performance across key suppliers.
- Directed **business continuity** and **disaster recovery** planning for manufacturing operations.

Operations Manager

2007 – 2009

New Horizons — Mexico

- Directed enterprise IT training and certification programs (Microsoft, Cisco, CompTIA); improved delivery quality and customer satisfaction.

IT Manager / Forensic Lead

1998 – 2006

Infodisc Technology — San Francisco, USA

- Led multi-site technology operations and forensic audits for major studios; strengthened controls, access management, and incident response.
- Delivered secure B2B platforms across global data centers with improved reliability and compliance posture.

CERTIFICATIONS COURSES

CCNA • Security+ • Ethical Hacking • Azure • VMware • Linux • UNIX • MTA • MCSA

CORE COMPETENCIES

IT Strategy

Site IT Leader

Manufacturing IT

Infrastructure Operations

Cloud / Hybrid Architecture

Cybersecurity Governance

Risk Management

IT Governance (COBIT / ITIL)

Compliance (SOX / ISO)

ITSM / Service Delivery

Business Continuity / DR

Vendor & Contract Management

Technology Roadmaps

Executive Communication

People Leadership

Process Optimization

Enterprise Architecture

Identity & Access

Monitoring & Observability

Virtualization

EDUCATION

Postgraduate Studies in Computer Engineering

University of Houston — Houston, TX

Computer Systems Engineering

Universidad Iberoamericana — Tijuana, Mexico (1989 – 1994)

LEADERSHIP & IMPACT HIGHLIGHTS

- **Executive communication:** translate technical risk into business decisions for leaders and global stakeholders.
- **Operational excellence:** improve service delivery through ITSM practices, standardization, and measurable SLAs.
- **Cost optimization:** drive vendor consolidation and lifecycle planning to reduce risk and increase ROI.
- **Governance:** strengthen controls, audit readiness, and compliance posture across enterprise environments.

TECHNICAL SCOPE

Platforms: Windows Server, Linux / UNIX, VMware, Azure, Active Directory

Security: IAM, hardening, vulnerability management, audit readiness, incident response

Operations: networking (Cisco), monitoring, backups, DR, endpoint standards

Business Systems: ERP / SAP exposure, manufacturing systems integration (as applicable)

ADDITIONAL KEYWORDS (SEARCH ALIGNMENT)

IT Director • IT Manager • Infrastructure Manager • Cybersecurity Manager • Regional IT Manager • Head of IT • Plant IT Manager • Site IT Leader • Manufacturing • Maquiladora • Digital Transformation

KEYWORD INDEX (ATS / RECRUITER SEARCH)

Search Terms: IT Director, IT Manager, Site IT Leader, Infrastructure Manager, Cybersecurity Manager, Manufacturing, Maquiladora, IT Strategy, IT Governance, ITIL, COBIT, SOX, ISO, Risk Management, ITSM, Service Delivery, Cloud, Hybrid, Azure, Active Directory, VMware, Virtualization, Monitoring, Observability, DR, Business Continuity, Vendor Management, Contract Management, Executive Communication, Leadership, Process Optimization, Enterprise Architecture.

SKILLS

IT Strategy

IT Operations

Infrastructure Management

Active Directory

Cybersecurity

Information Security

VMware

Risk Management

IT Governance

ITIL

SOX

Networking-Cisco

Disaster Recovery

ISO 27001

Business Continuity

COBIT

Vendor Management

Azure

Service Delivery

Cloud Computing