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DANIEL HARO



SUMMARY

Strong technical background, business vision and people development are my core skills. I have been working with IT for the last 3 decades, nearly half of it in leadership positions. Recognized as someone with outstanding emotional intelligence, strong interpersonal relationship abilities and result oriented.



EDUCATION

Sistemas Computacionales e Informática | Universidad Iberoamericana

1989 – 1994

Computer Engineer | Texas University

1999

Certification Courses | New Horizons

1994-1996 & 2007 – 2009

CCNA, CompTIA Security+ Certificate, Ethical Hacking, ITIL, MTA & MCSA Microsoft Training, UNIX, Novell Netware, etc.



EXPERIENCE

IT Infrastructure Manager | CARL ZEISS

FEBRUARY 2010 – TO ACTUAL DATE

Responsible of the telecommunication and Infrastructure, projects and programs of up 1 million US, deeply dedicated to people development and highly committed to results.

Experience managing IT teams including Support, Telecommunication, Infrastructure;

Lead several applications development & Infrastructure implementation projects, in areas such as IT Support, field services and redundant backup systems. Major projects include:

IT Infrastructure monitoring system - monitoring and alerts system of more than 50 Servers, telecommunication & Network devices, Circuits Digital lines, etc.

Redundant fiber and network infrastructure platform (Cisco Routers & Switches) implementation. Complex project with integrations with more than 50 Switches;

Risk analysis through ethical hacking telematics in order to determine network vulnerabilities.

Specialized in either security, infrastructure, software development as well as operations, through the building and leadership of high performance teams;

Accountable for projects and operation of applications to Customer Service, Field Services, Portals, Maps, back-office and decision making reports.

Experience with technologies such as CISCO, PIX, NAC, ITSM, PHP, Java, C#, Oracle, SQL Server, GIS/maps, Analytics and high volume solutions;

Knowledgeable about the good practices such as Sarbanes-Oxley compliance, ITIL ISO, ranked top leader in the people categories and leadership in organization IT security risk.

Project Manager / Forensic IT | Infodisc Technology USA

1998 – 2006

Lead several applications development, web designs & IT infrastructure implementation projects, in areas such as customer service, Remote access system from MGM, Warner, Sony and back-office systems. Major projects include:

Partners Portal - major communication channel, provides tracking order services to more than 5,000 partners;

CITRIX platform (Remote Web Access) implementation. Complex project with integrations with more than 20 corporate applications;

Risk analysis through as Sarbanes-Oxley compliance in order to determine security and service profile.

Infrastructure, Telecommunication, Data Centers, PBX and VoIP implementations, Backups, I oversee to a great team of IT professionals to successfully manage 4 new data centers and facilities on different states of USA.

Lead aspects of IT projects, including capacity planning, resource of new locations, projects documentations, telecommunication provider's engagement, and change management.

Operation Manager | New Horizons Computer Learning Center

2007 – 2009

Lead of the certification's learning center

IT infrastructure implementation projects, in areas such as customer service, Infrastructure, Telecommunication, training of infrastructure instructors. Security and IT Innovations.

Data Centers and telecommunication's implementations, I oversee to a great team of customer services and IT professionals to successfully manage computer learning center, partner of Microsoft, CISCO, and CompTIA.



SKILLS

- Leadership and Delegation Skills
- Analytical and problem solving skills
- Strong Advance telecommunications and Infrastructure IT skills
- The ability to work well under pressure
- Attention to detail
- Team working skills
- Interpersonal and communication skills
- Forensic IT Skills
- Ethical Hacking Skills
- Bilingual



AREAS OF EXPERTISE

- IT Manager
- Infrastructure Manager
- Security and Data Protection
- Team Management
- Implement Automation Processes
- Forensic IT analysis
- Microsoft Servers
- SQL MySQL
- PHP, Java, HTML5, Scripts
- Backups and Virtualization
- Telecommunications and Networks
- Web & Applications Design